

IMPROVING THE QUALITY AND SECURITY OF CARE

CUSTOMER

The **MONT-GODINNE UNIVERSITY HOSPITAL** in Belgium was founded jointly by the Catholic University of Louvain and the Alliance « Nationale des Mutualités Chrétiennes ».

The hospital combines state-of-art technology with first-class teaching and research.

BUSINESS ISSUES

Developing high quality care by offering interactive tools at the patient's bedside

THE SOLUTION

- A comprehensive solution for installing interactive bedside terminals
- Installing a central support infrastructure for the terminals in the hospitals IT system
- Access to communication contents (telephone, internet, email, etc) and entertainment (radio, games, ebooks/audio books, etc)

CUSTOMER BENEFITS

- Value-add services to improve patient satisfaction
- Secure access for the medical staff to the patient's data (HIS, medical imaging, lab results, etc) directly from the bedside
- Traceability of treatment
- A better-quality relationship between medical staff and patients

THE CONTRACT

- Supplying and installing interactive bedside terminals
- Service contract to implement a central infrastructure to support the terminals
- Maintenance for the equipment



KEY FIGURES

- 500 interactive bedside terminals
- 5-year contract (2011-2016)

CUSTOMER TESTIMONY

Professor Patrick DE COSTER, Médical Director :

« We chose Econocom for two reasons: firstly, because the group provided the best solution to address our needs in terms of cost, benefits and after-sales services. And secondly, because, with Econocom, we have a Single Point of Contact that can provide a comprehensive solution covering all our requirements, including networks and security. »